



ZURICH®

Zurich Tradestar Motor Trade Road & Internal Risks Insurance

Policy Document



Contents of the Policy

	Page
The Contract of Insurance	4
Part 1 – Motor Trade Road Risks	5
Section 1 – Liability to Third Parties	5
Section 2 – Loss or Damage	7
General Exceptions of Part 1 of the Policy	8
No Claim Rebate	9
Part 2 – Motor Trade Internal (Damage and Third Party) Risks	10
Section 1 – Liability to Third Parties	10
Section 2 – Damage	11
General Exceptions of Part 2 of the Policy	11
Conditions	14
Complaints Procedure	19
Data Protection	20
Customer Information	23

The Contract of Insurance

Zurich Tradestar Motor Trade Road and Internal Risks (Damage and Third Party) Insurance Policy

In consideration of the premium having been paid (or agreed to be paid) by the Insured we Zurich Insurance Europe AG (the Insurer) will provide insurance in accordance with the Policy cover indicated in the Schedule This cover will apply in respect of events occurring in the Republic of Ireland Northern Ireland Great Britain the Isle of Man and the Channel Islands during the period of insurance specified in the Schedule or any subsequent period for which the Insurer may accept payment for renewal of this Policy

Other than where expressly provided in this Policy, compliance with all terms provisions conditions and endorsements of the Policy shall be a condition precedent to the right of the Insured to recover under this Policy.

For your own protection you are recommended to read your Policy and all its Conditions to ensure that it is in accordance with your intentions. We would draw your attention specifically to the General Exceptions section of the Policy and the exceptions set out in each section of the Policy.

The Insurer has agreed to provide Policy cover, and has calculated the applicable premium, based on information provided by or on behalf of the Insured including but not limited to:

- information provided in any proposal, or otherwise in response to specific questions asked by the Insurer;
- information provided and recorded in any Statement of Facts issued to the Insured;
- any declarations made by or on behalf of the Insured; and/or
- any additional information voluntarily provided.

Interpretation

The Schedule the Endorsements and the Certificate of Motor Insurance which are effective in respect of the Insured Vehicle shall be deemed to be incorporated in the Policy This Policy the Schedule the Endorsements and the Certificate of Motor Insurance shall be read together and any word or expression to which a specific meaning has been attached in any part shall bear such meaning wherever it may appear

Part 1 – Motor Trade Road Risks

Section 1 – Liability to Third Parties

The Insurer will indemnify the Insured against all sums which the Insured or his personal representative shall become liable to pay to any person (other than the excepted persons as hereinafter defined) by way of damages or costs on account of injury to person or property occasioned by the use of any vehicle described in the Schedule hereto (including the loading and/or unloading of such vehicle)

Provided that

- (a) Such injury is occasioned while such vehicle is in a public place or is temporarily garaged during the course of a journey elsewhere than in or on any premises owned by or in the occupation of the Insured
- (b) Such indemnity in so far as it relates to injury to property is limited to the sum stated in the Schedule in respect of injury occasioned by any one act or any one series of acts collectively constituting one event

The Insurer will pay all costs and expenses incurred with its written consent

The Insurer will pay the Solicitor's fee incurred with its written consent for representation at any Coroner's Inquest in respect of any death which may be the subject of indemnity under this Section or for defending in any Court of Summary Jurisdiction any proceedings in respect of any act causing any event which may be the subject of indemnity under this Section

Excepted Persons

- (a) Any person claiming in respect of injury to person to himself sustained while he was in or on any vehicle described in the Schedule hereto except so far as is necessary to meet the requirements or the Road Traffic Acts
- (b) Any person claiming in respect of injury to person to another person where
 - (i) in case the injury caused the other person's death – the other person would assuming that the injury had not caused his death be an excepted person under the preceding paragraph (a) hereof if he were himself claiming in respect of the injury and
 - (ii) in any other case – the other person would be such an excepted person if he were so claiming
- (c) Any person claiming in respect of injury to property sustained while such property was in or on such vehicle References in Paragraphs (a) and (c) hereof to injury sustained while in or on a vehicle include injury sustained while entering getting on to being put into or on or alighting from or being taken out of or off such vehicle and injury caused by being thrown out of or off such vehicle
- (d) Any person claiming in respect of injury to property sustained while such property was owned by or was in the possession custody or control of the Insured
- (e) Any person claiming in respect of injury to any weighbridge or to any road or to anything in or below the surface of a road due to the weight of or vibration caused by any vehicle described in the Schedule hereto except so far as is necessary to meet the requirements of the Road Traffic Acts

- (f) Any person claiming in respect of injury to person or property occasioned beyond the limits of any carriageway or thoroughfare in connection with the bringing of the load to such vehicle for loading thereon or the taking away of the load from such vehicle after unloading therefrom

References in the above Paragraphs (a) to (f) inclusive to any vehicle described in the Schedule hereto shall be deemed to include any vehicle which within the terms of the Policy may be drawn thereby

Extension of Indemnity

In terms of and subject to the limitations of the indemnity which is granted by this Section to the Insured the Insurer will indemnify

- (1) Any driver described in the effective Certificate of Insurance hereto who is driving any vehicle described in such Schedule for the purposes set out therein
- (2) The Owner of any such vehicle so driven

Provided that

- (a) Such person is not entitled to indemnity under any other Policy
- (b) Such person shall as though he were the Insured observe fulfil and be subject to the terms exceptions and conditions of this Policy in so far as they can apply

Excess

In respect of each and every occurrence the Insured shall be responsible for the first amount as stated in the Schedule (or any less expenditure which may be incurred) of any expenditure for which provision is made under this Section

If the expenditure incurred by the Insurer shall include the amount for which the Insured is responsible hereunder such amount shall be repaid by the Insured to the Insurer forthwith

For the purposes of this endorsement the expression "occurrence" shall mean an occurrence or series of occurrences arising out of one cause in connection with any one vehicle in respect of which indemnity is provided under this Section

Trailers

The Insurance by Sections 1 and 2 (if operative) of this Policy shall extend to any vehicle attached for the purpose of being towed to any vehicle described in the Schedule hereto

Application of Limits of Indemnity

In the case of any event involving indemnity to more than one person any limitation by the terms of this Policy and/or of any Endorsement thereon of the amount of any indemnity shall apply to the aggregate amount of indemnity to all persons indemnified and such indemnity shall apply in priority to the Insured

Section 2 – Loss or Damage

The Insurer will indemnify the Insured against

- (a) Damage to any motor vehicle described in the Schedule hereto and/or its accessories and spare parts while thereon by accidental collision or impact with any object
- (b) Loss of or damage to such vehicle and/or its accessories and spare parts while thereon by Fire or Lightning
- (c) Loss of or damage to such vehicle and/or its accessories and spare parts if stolen with the vehicle and while thereon by Burglary Housebreaking or Theft

Provided that

- (a) Such loss or damage is occasioned while such vehicle is on a road or is temporarily garaged during the course of a journey elsewhere than in or on any premises owned by or in the occupation of the Insured
- (b) The Insurer may at its own option repair reinstate or replace such vehicle or any part thereof and/or its accessories and spare parts or may pay in cash the amount of the loss or damage

Exceptions

The Insurer shall not be liable to pay for

- (a) Loss of use depreciation wear and tear mechanical electrical electronic or computer breakage failure or breakdown
- (b) Damage to tyres by application of brakes or by road punctures cuts or bursts
- (c) Loss or damage arising during (unless it be proved by the Insured that the loss or damage was not occasioned thereby) or in consequence of Earthquake Riot or Civil Commotion

If such vehicle is disabled by reason of such loss or damage the Insurer will bear the reasonable cost of protection and removal to the nearest repairers The Insurer will also pay the reasonable cost of delivery to the Insured after repair of any loss or damage insured under the Policy not exceeding the reasonable cost of transport to the address of the Insured in the Republic of Ireland, Northern Ireland, Great Britain, Isle of Man or the Channel Islands as stated herein

The maximum amount payable by the Insurer in respect of any claim for such loss or damage shall be the market value of such vehicle immediately prior to such loss or damage and not exceeding the sum insured stated in the Schedule which sum shall be the maximum liability of the Insurer in respect of any one claim or series of claims arising out of one cause

Excess

In respect of each and every occurrence the Insured shall be responsible for the first amount as stated in the Schedule (or any less expenditure which may be incurred) of any expenditure for which provision is made under this Section other than for loss or damage caused by Fire Self-Ignition Lightning or Explosion or attempt thereat

If the expenditure incurred by the Insurer shall include the amount for which the Insured is responsible hereunder such amount shall be repaid by the Insured to the Insurer forthwith

For the purposes of this endorsement the expression "occurrence" shall mean an occurrence or series of occurrences arising out of one cause in connection with any one vehicle in respect of which indemnity is provided under this Section

General Exceptions of Part 1 of the Policy

The Insurer shall not be liable

- (1) In respect of
 - (a) Any liability (in excess of the common law or the statutory liability applicable to the case) undertaken by the Insured by special contract
 - (b) Any loss damage liability and/or injury arising out of any event occurring
 - (i) while any vehicle in connection with which indemnity is provided under this Policy is being driven by or is for the purpose of being driven by him in the charge of any person other than as described under the Section headed "Drivers or Classes of Drivers whose driving is covered" in the effective Certificate of Insurance
 - (ii) while any vehicle in connection with which indemnity is provided under this Policy is being used otherwise than for the purposes described under the Section headed "Limitations as to Use" in the effective Certificate of Insurance
- (2) Except under Section 1 of this Policy in respect of any loss damage and/or injury arising during (unless it be proved by the Insured that the loss damage and/or injury was not occasioned thereby) or in consequence of Earthquake Riot or Civil Commotion
- (3) Except so far as is necessary to meet the requirements of the Road Traffic Acts in respect of
 - (a) Any consequence of War Invasion Act of Foreign Enemy Hostilities (whether War be declared or not) Civil War Rebellion Revolution Insurrection or Military or Usurped Power
 - (b) Death or bodily injury to any person arising out of and in the course of such person's employment by the person claiming to be indemnified under Section 1 of this Policy
- (4) Except so far as is necessary to meet the requirements of the Road Traffic Acts in respect of
 - (i) loss or destruction of or damage to any property whatsoever or any loss or expense whatsoever resulting or arising therefrom or any consequential loss
 - (ii) any legal liability of whatever naturedirectly or indirectly caused by or contributed to by or arising from
 - (a) ionising radiations or contamination by radioactivity from any irradiated nuclear fuel or from any nuclear waste from the combustion of nuclear fuel
 - (b) the radioactive toxic explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof
- (5) The Insurer shall not be liable for any accident injury damage loss (including consequential loss) or any liability of whatsoever nature while the Insured Vehicle is in or on that part of an aerodrome airport airfield or military base provided for
 - (a) the take off or landing of aircraft and for the movement of aircraft on the surface
 - (b) aircraft parking aprons including associated service roads refuelling areas and ground equipment parking areas

No Claim Rebate

In the event of no claim being made or arising under the Policy during a period of insurance specified below immediately preceding the renewal of the Policy the renewal premium for such part of the insurance as is renewed shall be reduced as follows

Period of Insurance	Reduction
The preceding year	10%
The preceding two consecutive years	15%
The preceding three consecutive years	20%

Should the Insurer consent to a transfer of interest in this Policy the period during which the interest was in the Transferor shall not accrue to the benefit of the Transferee

Policy Cover – Definitions

Comprehensive	All Sections of this Policy are operative
Third Party Fire and Theft	Section 2 – Sub-Section (a) (damage to any motor vehicle described in the Schedule hereto and/or its accessories and spare parts while thereon by accidental collision or impact with any object) is cancelled
Third Party Only	Section 2 is cancelled

Foreign Travel Cover

Notwithstanding anything contained herein to the contrary this Policy is extended in respect of the use of any vehicle insured thereby in any country which is a member of the European Union and any other country in respect of which the Commission of the European Union is satisfied that arrangements have been made to meet the requirements of Article 7(2) of the European Union Directive on insurance of civil liabilities arising from the use of motor vehicles (No. 72/166/CEE)

Fire Brigade Charges

In respect of any event which may be the subject of indemnity under this Policy the Insurer will also pay all charges levied by a fire authority in accordance with the provisions of the Fire Services Act 1981 subject to a limit of €390.00 in respect of any one incident Subject otherwise to the terms exceptions and conditions of this Policy

Endorsements – Part 1 of the Policy is subject to those endorsements below which are stated in the Policy Schedule as being operative

- (1) Notwithstanding anything contained herein to the contrary it is hereby declared and agreed that the indemnity provided under Section 2 paragraphs (b) and (c) shall apply whilst any vehicle described herein is elsewhere than in or on any premises (not being a private residence) which are wholly or partly owned by or leased or rented out on loan to the Insured
Subject otherwise to the terms exceptions and conditions of this Policy
- (2) It is hereby declared and agreed that the Clause headed "No Claim Rebate" in this Policy is cancelled
Subject otherwise to the terms exceptions and conditions of this Policy

Part 2 – Motor Trade Internal (Damage and Third Party) Risks

Section 1 – Liability to Third Parties

The Insurer will indemnify the Insured against liability at law for damages and claimant's costs and expenses in respect of

- (1) Accidental death of or bodily injury to any person (other than a person in the Insured's service or a member of the Insured's family or household)
- (2) Accidental damage to
 - (a) any motor vehicle (including its accessories and spare parts while thereon) held in trust by or in the custody or control of the Insured other than a motor vehicle belonging to the Insured or a member of the Insured's family or household or an employee of the Insured
 - (b) other property not being property belonging to or held in trust by or in the custody or control of the Insured

the indemnity against liability for such damage being limited to the sum stated in the Schedule in respect of any one claim or number of claims arising out of one cause

as a result of an accident occurring in on or about the premises through the negligence of the Insured or any person in the service of or acting on behalf of the Insured or by or through any defect in the premises or in the ways works machinery or plant therein

The Insurer will pay all costs and expenses incurred with its written consent

In connection with any one claim or number of claims arising out of one cause for indemnity against liability in respect of damage to property or bodily injury the Insurer may at any time pay to the Insured the amount of the indemnity provided by this Policy (after deduction of any sum or sums already paid as compensation) or any less amount for which such claim or claims can be settled and upon such payment being made the Insurer shall relinquish the conduct and control of and be under no further liability in connection with such claim or claims except for the payment of costs and expenses of litigation recoverable or incurred in respect of matters prior to the date of such payment

In the event of the death of the Insured the Insurer will in respect of the liability incurred by him indemnify his legal personal representatives in the terms of and subject to the limitations of this Policy provided that such representatives shall as though they were the Insured observe fulfil and be subject to the terms exceptions and conditions of this Policy in so far as they can apply

Excess

In respect of each and every occurrence the Insured shall be responsible for the first amount as stated in the Schedule (or any less expenditure which may be incurred) of any expenditure for which provision is made under this Section

If the expenditure incurred by the Insurer shall include the amount for which the Insured is responsible hereunder such amount shall be repaid by the Insured to the Insurer forthwith

For the purposes of this endorsement the expression "occurrence" shall mean an occurrence or series of occurrences arising out of one cause in connection with any one vehicle in respect of which indemnity is provided under this Section

Section 2 – Damage

The Insurer will indemnify the Insured against damage to any motor vehicle (including its accessories and spare parts while thereon) the property of the Insured or of any member of the Insured's family or household caused by accidental external and visible means and occurring in or on the premises

The Insurer may at its own option repair reinstate or replace such vehicle or any part thereof or its accessories or spare parts or may pay in cash the amount of the damage

The total liability of the Insurer under this Section in respect of any one accident or number of accidents arising out of one cause shall not exceed the sum stated in the Schedule

Exceptions

The Company shall not be liable to pay

- (a) for loss of use depreciation wear and tear mechanical or electrical breakdowns failures or breakages
- (b) for damage to tyres by application of brakes or by punctures cuts or bursts

Excess

In respect of each and every occurrence the Insured shall be responsible for the first amount as stated in the Schedule (or any less expenditure which may be incurred) of any expenditure for which provision is made under this Section

If the expenditure incurred by the Insurer shall include the amount for which the Insured is responsible hereunder such amount shall be repaid by the Insured to the Insurer forthwith

For the purposes of this endorsement the expression "occurrence" shall mean an occurrence or series of occurrences arising out of one cause in connection with any one vehicle in respect of which indemnity is provided under this Section

General Exceptions of Part 2 of the Policy

The Insurer shall not be liable in respect of

- (a) Any consequence of Earthquake War Invasion Act of Foreign Enemy Hostilities (whether War be declared or not) Civil War Rebellion Revolution Insurrection Military or Usurped Power Riot or Civil Commotion
- (b) Damage to property caused directly or indirectly by fire or explosion
- (c) Any consequence of burglary housebreaking or larceny or any attempt thereat
- (d) Damage to property sustained while it is being worked upon and directly resulting from such work
- (e) Any defective workmanship
- (f) Death injury or damage caused by or through any demolition of or structural alteration or addition to the premises or by or through the installation of any equipment
- (g) Death injury or damage caused by or through or in connection with the use by the Insured of power driven cranes elevators lifts or hoists other than car hoists having a lift not exceeding 6 ft

- (h) Any liability which attaches by virtue of an agreement but which would not have attached in the absence of such agreement
- (i) Death injury or damage resulting from the driving elsewhere than in or on the premises of any vehicle by the Insured or any person in the service of or acting on behalf of the Insured
- (j) Damage caused to any motor vehicle or its accessories or spare parts held in trust by or in the custody or control of the Insured or the property of the Insured or a member of the Insured's family or household by (i) frost (ii) exposure to weather (iii) storm tempest or flood
- (k) Loss destruction or damage directly occasioned by pressure waves caused by aircraft and other aerial devices travelling at sonic or supersonic speeds
- (l) Loss Damage Consequential Loss or Legal Liability of whatsoever nature directly or indirectly caused by or consisting of or contributed to by or arising from the total or partial failure of any computer or other equipment or system for processing storing retrieving or otherwise dealing with data or electronic equipment (including embedded chips) whether the property of the Insured or not and whether occurring before during or after the year 2000 to do all or any of the following
 - (1) to correctly recognise any date as its true calendar date
 - (2) to capture save or retain and/or to manipulate interpret or process any data or information or command or instruction as a result of treating any date otherwise than as its true calendar date
 - (3) to capture save or retain or correctly process any data as a result of the operation of any command which has been programmed into any computer software being a command which causes the loss or the inability to capture save retain or correctly process such data on or after any date

Radioactive Contamination Exclusion Clause

This Policy does not cover

- (i) Loss or destruction of or damage to any property whatsoever or any loss or expense whatsoever resulting or arising therefrom or any consequential loss
- (ii) Any legal liability of whatsoever nature

directly or indirectly caused by or contributed to by or arising from

 - (a) Ionising radiations or contamination by radioactivity from any irradiated nuclear fuel or from any nuclear waste from the combustion of nuclear fuel
 - (b) The radioactive toxic explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof

Policy Cover – Definitions

Damage & Liability to Third Parties	All Sections of this Policy are operative
Liability to Third Parties	Section 2 is cancelled

No alteration in the terms of this Policy nor any Endorsement hereon will be valid unless the same is duly authorised at the Head Office of the Insurer

Endorsements – Part 2 of the Policy is subject to those endorsements below which are stated in the Policy Schedule as being operative

- (1) It is hereby declared and agreed that General Exception (b) shall not apply to the indemnity provided by Sub-Section 2 (b) of Section 1 of this Policy (or if operative by Endorsement No. 3 hereon)

Provided that the Insurer shall not be liable in respect of damage caused directly or indirectly by the explosion or rupture of any vessel under steam pressure

Subject otherwise to the terms exceptions and conditions of this Policy

- (2) It is hereby declared and agreed that the Premises are deemed to include any place at which the Insured is performing Motor Trade work not being premises under the control of the Insured provided that the Insurer shall not be liable

(a) in respect of any accident injury loss or damage or liability resulting from the driving of any vehicle in a public place within the meaning of the Road Traffic Act 1961

(b) in respect of any accident injury loss damage or liability arising elsewhere than in Ireland but not Northern Ireland

Subject otherwise to the terms exceptions and conditions of this Policy

- (3) It is hereby declared and agreed that in consideration of an additional premium the indemnity provided by Section 1 of this Policy extends notwithstanding anything contained in General Exception (e) to apply to liability at law in respect of

1. accidental death of or bodily injury to any person except where such death or bodily injury arises out of and in the course of the employment of such person by the Insured
2. accidental damage to property other than property belonging to or held in trust by or in the custody or control of the Insured the indemnity against liability for such damage being limited to €130,000 in respect of any one claim or number of claims arising out of one cause

caused anywhere in the Republic of Ireland, Northern Ireland, Great Britain, the Isle of Man or the Channel Islands by any motor vehicle not belonging to the Insured or in his custody or control provided that such liability arises from the repair servicing or maintenance of such vehicle (which terms shall include the pre-delivery check of new vehicles as required by the manufacturers and the fitting of additional accessories to such new vehicles) or the sale or supply of spare parts components or accessories for such vehicle

The Insurer will pay all costs and expenses incurred with its written consent

The Insurer shall not be liable in respect of any sum which the Insured would have been entitled to recover from any party but for an agreement between the Insured and such party

Provided always that

- (a) In respect of any claim for accidental damage to such vehicle for which the Insurer is liable by virtue of this endorsement the Insured shall be responsible for the first €33 or any less expenditure which may be incurred or any expenditure for which provision is made under this endorsement (including any payments in respect of costs expenses and fees) and of any expenditure by the Insurer in the exercise of its discretion under Condition 1(B) of this Policy If the expenditure incurred by the Insurer shall include the amount for which the Insured is responsible hereunder such amount shall be repaid by the Insured to the Insurer forthwith

- (b) The Insurer shall not be liable to pay for the cost of the repair or reinstatement of any spare parts components or accessories sold or supplied by the Insured or which were the subject of the repair servicing or maintenance giving rise to the liability of the Insured
- (c) The indemnity granted by this Endorsement does not apply to liability arising out of the sale of any vehicle

Subject otherwise to the terms exceptions and conditions of this Policy

Conditions

For the purposes of these conditions, the expression "Insured Person" shall mean The Insured (as stated in the Schedule) and any other person entitled to be indemnified under this Policy

1. Claims

- (A) In the event of any accident injury loss or damage likely to give rise to a claim under this Policy the Insured must
 - (i) as soon as practicable (but no later than 30 days from the date of the event) notify the Insurer and provide all information and assistance that the Insurer may require
 - (ii) send to the Insurer any letter claim writ summons or legal process as soon as it is received
 - (iii) notify the Insurer in writing as soon as he/she becomes aware of any impending prosecution or coroner's inquest involving any person entitled to be indemnified under this Policy
- (B) Further:
 - (i) The Insured Person (or the Insured Persons agent) shall not make any admission of liability or offer or promise of payment but shall permit the Insurer to have the sole conduct of all negotiations or legal proceedings
 - (ii) Subject to Condition 18 of this Policy, the Insurer shall be entitled to use the name of the Insured Person for the purpose of resisting or enforcing any claim. The Insured Person shall give to the Insurer all reasonable assistance in connection therewith, to include the Insured Person cooperating with the Insurer in the investigation of insured events (including by responding to reasonable requests for information in an honest and reasonably careful manner) and shall act in all cases in the best interests of the Insurer
 - (iii) While the Insurer has the right to make the final determination in relation to coverage or handling of the whole or part of any claim, the Insurer will engage with the Insured Person during its investigation of the claim and give the Insured Person the opportunity to submit to the Insurer any relevant evidence which could inform the Insurer's determination as regards the claim. However, the Insurer shall have full power to settle any claim or part thereof and in the event of any dispute between the Insurer and the Insured Person such settlement shall have the effect for all purposes as if it were made with the concurrence of the Insured Person notwithstanding that such settlement may be made without admission of liability

2. Fraudulent Claims

If a claim contains information that is false or misleading in any material respect and the Insured or Insured Person (as the case may be) either knows that it is false or misleading or consciously disregards whether it is false or misleading, or a claim is otherwise fraudulent in any respect, ("Fraudulent Claim") the Insurer shall be entitled to:

- (a) refuse to pay the claim; and
- (b) terminate the Policy by written notice in which case cover under the Policy shall be treated as having terminated with effect from the date on which the Fraudulent Claim was submitted

In such circumstances of termination the Insurer shall refuse all liability to the Insured and/or Insured Person (as the case may be) under the Policy in respect of any claim made after the date of submission of the Fraudulent Claim (but not in respect of any claim(s) made before submission of the Fraudulent Claim) and the Insurer need not return any of the premiums paid under the Policy

3. Cancellations

The Insurer may cancel this Policy by sending 10 days' notice by registered letter to the Insured at his last known address and in such event will return to the Insured the premium less the pro rata portion thereof for the period the Policy has been in force

4. Instalment Defaults

Where the Insurer has agreed to accept payment by instalments any default in payment on the due date may result in the Policy cover being terminated

5. Other Insurances

If any claim covered by this Policy is also covered by any other policy of insurance whether effected by the Insured or not the Insurer shall not be liable to pay more than a rateable proportion Provided always that nothing in this Condition shall impose on the Insurer any liability from which it would have been relieved by proviso (a) and (b) to the cover granted under "Extension of Indemnity" (Section 1 of Part 1 of the Policy)

6. Care of Vehicle

The Insured shall take all reasonable steps to safeguard the Insured Vehicle against loss damage or breakdown and to maintain the Insured Vehicle in an efficient and roadworthy condition

The Insured shall also allow the Insurer's authorised representative to inspect the Insured Vehicle at any time

7. Arbitration

All differences arising out of this Policy shall be referred to an arbitrator to be appointed by the parties in accordance with current statutory provisions Where any difference is by this Condition to be referred to arbitration the making of an award shall be a condition precedent to any right of action against the Insurer Claims not referred to arbitration within 12 calendar months from the date of disclaimer of liability shall be deemed to have been abandoned

8. Laws relating to Compulsory Motor Insurance

If, under the provisions of Section 76 of the Road Traffic Act 1961 (as amended), or the equivalent law of any other country (if any) in which you are covered by this Policy, the Insurer is required by law to pay a claim which it would not otherwise be obliged to pay under the terms of this Policy, the Insurer shall pay such claim but shall be entitled to recover from the Insured or the Insured Person (as the case may be) all sums paid by the Insurer

9. Duty to comply with Policy Conditions

- (a) The Insured must comply with the terms, limitations, Exceptions, Conditions and Endorsements of this Policy so far as they relate to anything to be done or complied with by the Insured, to include the Insured cooperating with the Insurer in the investigation of insured events, including by responding to reasonable requests for information in an honest and reasonably careful manner
- (b) Other than where expressly provided in this Policy, compliance by the Insured with the terms, limitations, Exceptions, Conditions and Endorsements of this Policy shall be a condition precedent to any liability of the Insurer to make any payment under the Policy
- (c) Breach of any notification-related term or Condition will entitle the Insurer to refuse payment of a claim where the Insurer was prejudiced by the breach of the notification-related term or Condition in question

10. Reasonable Care

The Insured shall use care in the selection of competent employees and shall take all reasonable steps to safeguard from damage or loss the property in respect of which indemnity is hereby granted and to maintain the premises in good repair and the Insurer shall have free access at all reasonable times to the premises and to examine by their authorised representative any vehicle insured hereunder

11. Premium Adjustment

The first premium in respect of Part 2 of the Policy and each renewal premium payable hereunder is partly based upon the garage capacity of the premises partly upon the amount of the turnover and partly upon the amount of the wages salaries and other earnings paid to employees by the Insured during each period of insurance The Insured shall keep an accurate record of all particulars relating thereto and shall at all times allow the Insurer its Agents and Servants to inspect such records The Insured shall within one month from the expiry of each period of insurance furnish to the Insurer such particulars and information as the Insurer may require The premium for such period shall thereafter be adjusted and the difference paid by or allowed to the Insured as the case may be In the event of any extension or alteration of the premises during the currency of this Policy the Insured shall immediately notify the Insurer in writing thereof and shall pay to the Insurer any adjusted premium required by them in respect of such extension or alteration

12. Definition of Public Place

The expression "public place" shall have the same meaning for the purposes of this Policy as it has for the purposes of Part VI of the Road Traffic Act 1961 and the expression "the Insured" shall for the purposes of these conditions and so far as the context permits be deemed to include a reference to the Insured's personal representative

13. Insurance Act 1936

All monies which become or may become due and payable by the Insurer under this Policy shall in accordance with Section 93 of the Insurance Act 1936 be payable and paid in the Republic of Ireland

14. Stamp Duties Consolidation Act 1999

The appropriate Stamp Duty has been or will be paid in accordance with the provisions of Section 5 of the Stamp Duties Consolidation Act 1999, as amended

15. (1) Pre-contractual Representations

The Insured acknowledges and accepts the following:

- (a) the Insured has a legal duty prior to entering into the Policy and/or prior to the renewal of this Policy to provide responses to questions asked by the Insurer in relation to the risk(s) to be insured
- (b) a matter about which the Insurer asks a specific question is material to the risk undertaken by the Insurer or the calculation of the premium by the Insurer, or both
- (c) the Insured has a legal duty to answer all questions asked by the Insurer honestly and with reasonable care
- (d) while the Insurer acknowledges that the Insured has no legal duty of voluntary disclosure, the Insured shall ensure that information which is voluntarily provided by or on behalf of the Insured is provided honestly and with reasonable care

(2) Remedies for Misrepresentation

- (a) The term "negligent misrepresentation" means a representation made without reasonable care but which was not fraudulent. Where a claim is made under the Policy but an answer which was provided, or information which was volunteered, by or on behalf of an Insured involves a negligent misrepresentation, the remedy available to the Insurer shall reflect what the Insurer would have done had it been aware of the full facts and shall be based on a compensatory and proportionate test, as follows:
 - (i) if the Insurer would not have entered into the Policy on any terms, the Insurer may avoid the Policy from inception or renewal (as the case may be) and refuse all claims, but shall return the premium paid;
 - (ii) if the Insurer would have entered into the Policy, but on different terms, the Policy is to be treated as if it had been entered into on those different terms if the Insurer so requires;
 - (iii) if the Insurer would have entered into the Policy, but would have charged a higher premium, the Insurer may reduce proportionately the amount to be paid on the relevant claim
- (b) Where an answer which was provided, or information which was volunteered, involves a negligent misrepresentation which is identified at a time prior to there being any claim under the Policy, the Insurer may either:
 - (i) give notice to the Insured that in the event of a claim it will exercise the remedies in paragraphs (a)(i)-(iii) above as appropriate; and/or
 - (ii) terminate the Policy by giving reasonable notice
- (c) Where a claim is made under the Policy but an answer which was provided, or information which was volunteered, by the Insured involves a fraudulent misrepresentation, or where any conduct by the Insured (relative to the Policy or the steps leading to its formation) involves fraud of any other kind, the Insurer shall be entitled to avoid the Policy from the date of commencement or renewal (as the case may be) without return of premium

16. Alteration of Risk

The Insured must tell the Insurer immediately of any changes to the following provided by the Insured to the Insurer prior to the commencement or renewal of this Policy:

- (a) the information provided in any Proposal Form or otherwise in response to specific questions asked by the Insurer;
- (b) the information provided and recorded in any Statement of Fact issued to the Insured;
- (c) the declarations made by or on behalf of the Insured; and/or
- (d) any additional information voluntarily provided

When the Insured notifies the Insurer about a change as above, or if the Insured otherwise becomes aware of any such change, as referenced above, the Insurer may reassess the premium chargeable and Policy cover more generally

The Insurer may refuse a claim made by the Insured where there has been a change in the subject matter of the Policy which results in a new risk which the Insurer did not agree to cover and which was beyond the reasonable contemplation of the Insurer and the Insured when the Policy was entered into. Failure to disclose any such change may result in difficulty obtaining insurance in the future

17. Effect of Continuing Restrictive Conditions

A Continuing Restrictive Condition is any condition in this Policy, however expressed, that purports to require the Insured to do, or not to do, a particular act or acts, or requires the Insured to act, or not to act, in a particular manner (and any condition the effect of which is that a given set of circumstances is required to exist or to be maintained or not to exist shall be taken as falling within this definition)

In this Policy, any term that imposes a Continuing Restrictive Condition, including one that is intended to reduce the risk of a particular type of loss, or reduce the risk of loss occurring at a particular time or in a particular location, shall be treated as a suspensive condition. This means that if:

- (a) the Insured breaches any such term; and
- (b) during the period of breach the Insured suffers a relevant loss; and
- (c) such breach increased, in the circumstances concerned, the risk of the loss suffered by the Insured,

the Insurer will have no liability for the loss

18. Subrogation

This clause applies where the Insurer has the right to be subrogated to the Insured Person's rights against some other person but the Insured Person has not exercised those rights and might reasonably be expected not to exercise those rights because:

- (a) the Insured Person and the other person are members of the same family (to be construed in accordance with the Employment Equality Act 1998), or are cohabitants (to be construed in accordance with the Civil Partnership and Certain Rights and Obligations of Cohabitants Act 2010); or
- (b) the Insured Person expressly or impliedly consented to the use, by the other person, of a motor vehicle insured under this Policy

Where in the above circumstances the other person is not insured in respect of their liability to the Insured Person, the Insurer does not have the right to be subrogated to the Insured Person's rights against that other person

Where the other person is so insured, the Insurer may not recover from the other person an amount greater than the amount that that person may recover under their insurance Policy

This clause does not apply where the conduct of the other person that gave rise to the loss involved serious or wilful misconduct

If the Insured Person is an employer, the Insurer will not exercise its right of subrogation against an employee except where the loss was caused by an employee intentionally or recklessly and with knowledge that the loss would probably result

Complaints Procedure

At Zurich, we care about our customers and believe in building long-term relationships by providing quality products combined with a high standard of service. If it should happen that you have cause for complaint, either in relation to your policy or any aspect regarding the standard of our service, please see the steps outlined below.

- If you have arranged your policy with Zurich through a Broker, you should firstly direct your complaint to the Broker with whom you arranged your policy.
- If the matter remains unresolved to your satisfaction you can contact Zurich at (01) 6670666 or alternatively you can write to the Customer Service Co-ordinator at Zurich Insurance, PO Box 78, Wexford, or by email to customercare@zurich.ie.
- If the complaint is still not resolved to your satisfaction, you can write to the Chief Executive Officer at the aforementioned address, or alternatively you may wish to contact:
 - (i) Financial Services and Pensions Ombudsman, Lincoln House, Lincoln Place, Dublin 2, D02 VH29. Telephone: (01) 567 7000. Email: info@fspo.ie. Website: www.fspo.ie.
 - (ii) The Central Bank of Ireland, P.O. Box 559, Dublin 1. Telephone: 0818 681 681 or (01) 224 5800.
 - (iii) Insurance Ireland, First Floor, 5 Harbourmaster Place, IFSC, Dublin 1. Telephone: (01) 676 1914.

Your right to take legal action is not affected by following any of the above procedures.

Data Protection

Zurich Insurance Europe AG ('Zurich', 'we', 'our', 'us') is a member of the Zurich Insurance Group ('the Group'). Zurich is the data controller for this contract under data protection legislation.

For the purpose of this section, 'you' or 'your' shall mean, you, the policyholder, or any other person entitled to indemnity under this policy of insurance.

About this section

Everyone has rights with regard to the way in which their personal data is handled. During the course of our business activities, we will collect, store and process personal data about you. The purpose of this section is to give you some information about the collection and processing of your personal data. Further information can be obtained in our Privacy Policy which is available at www.zurich.ie/privacy-policy.

The Data we collect

Where appropriate, we may collect the following personal data ('Data') from and/or about you:

- **Contact and identifying information** such as title, name, address, email address, telephone number, date and place of birth, gender, marital status, PPS number, VAT number, country of residence, and photographic identification.
- **Financial information** such as bank account details, credit/debit card details and income details.
- **Employment and qualification details** such as occupation, job position, employment and education history.
- **Medical and health details** including information related to personal habits (such as smoking or consumption of alcohol), medical history, details of any disability, injuries sustained and prognosis for recovery.
- **Other sensitive information** such as details of any criminal convictions and offences (including penalty points), civil litigation history as well as pending prosecutions. We may also, in certain cases, receive sensitive information from which it may be possible to infer your trade union membership, religious or political beliefs (for example, if you are a member of a group scheme through a professional, trade, religious, community or political organisation).
- **Information pertaining to the risk insured** such as description of the risk, value of the risk, location of the risk and claims history.
- **Claims data** such as details of the circumstances of any incident giving rise to a claim under this policy, details of activities carried out following any such incident, details of any other claims that you have made, as well as financial, medical, health and other lawfully obtained information relevant to your claim including social welfare information.

The above list covers the main data types collected by Zurich. For further information please see our Privacy Policy at www.zurich.ie/privacy-policy.

We require this Data in order to manage and administer our relationship with you, evaluate the risk and assess the premium to be paid, validate and settle any claims, bring and/or defend legal proceedings, prevent, detect and investigate fraud, and in order to generally take any steps required to fulfil our contract with you/ comply with our legal obligations.

Note: If you provide us with Data relating to another person you must first: (a) inform that person about the content of our Privacy Policy and (b) obtain any legally required consent from that person to the sharing of their Data in this manner.

Data collected from third parties

We may collect Data from third parties if you engage with us through a third party, for example through a broker or, in the case of a group scheme, through your employer. We may also obtain Data from other third parties such as financial institutions, claims service providers (including private investigators) and insurance industry and government bodies for the purposes described above.

What we do with your Data

We may use, process and store the Data for the following purposes:

- Assessing which insurance products are appropriate for you, risk evaluation, premium setting, policy quotation, premium collection, policy administration, policy renewal, claims assessment, claims processing, claims payment, bringing and/or defending legal proceedings, recovering debt, marketing, survey purposes, statistical analysis, preventing, detecting and investigating fraud, as well as generally taking any steps in order to fulfil our contract with you and comply with our legal obligations.

In order to prevent and detect fraud as well as the non-disclosure of relevant information, Zurich may at any time:

- Share information about you with companies within the Group as well as other organisations outside the Group including, where appropriate, private investigators and law enforcement agencies.
- Check your details with fraud prevention agencies, as well as against databases and other sources of information. Below is a sample of the databases/sources used:
 - the insurance industry claims database known as InsuranceLink maintained by Insurance Ireland (for more information see www.inslink.ie)
 - the Integrated Information Data Service ('IIDS') which allows members of Insurance Ireland to verify information including penalty points and no-claims discount information provided by their customers
 - the National Vehicle and Driver File, maintained and supported by the Department of Transport, Tourism and Sport, containing details of all registered vehicles in the State
 - Motor Insurance Anti-Fraud and Theft Register (MIAFTR) operated by the Association of British Insurers in the UK to log all insurance claims relating to written-off and stolen vehicles in the UK
 - the Companies Registration Office

The above list is not intended to be exhaustive (please see our Privacy Policy for more information).

In addition, we may check the Data you have provided against international/economic or financial sanctions laws or regulated listings to comply with legal obligations or otherwise to protect our legitimate business interests and/or the legitimate interests of others.

Sharing of Data

We may share your Data (where appropriate/applicable) as follows:

- With business partners, suppliers, sub-contractors and agents with whom we work and/or engage (including, but not limited to, tied agents, managing general agents, auditors, legal firms, medical professionals, cloud service providers, private investigators, third-party claim administrators and outsourced service providers) to assist us in carrying out business activities which are in our legitimate business interests and where such interests are not overridden by your interests.
- With other companies in the Group, partners of the Group, coinsurance and reinsurance companies located in Ireland and abroad, including outside the European Economic Area

(‘EEA’). Where transfers take place outside the EEA, we ensure that they are undertaken lawfully and pursuant to appropriate safeguards.

- With other insurers and/or their agents.
- With any intermediary or third party acting for you.
- In order to comply with our legal obligations, a Court Order or to cooperate with State and regulatory bodies (such as the Revenue Commissioners or the Central Bank of Ireland), as well as with relevant government departments and agencies (including law enforcement agencies).
- On the sale, transfer or reorganisation of our or our Group’s business (or any part of it).

For further information regarding the third parties that we may share Data with, please see our Privacy Policy at www.zurich.ie/privacy-policy.

In addition, information about claims (whether by our customers or third-parties) is collected by us when a claim is made under a policy and placed on InsuranceLink. This information may be shared with other insurance companies, self-insurers or statutory authorities.

The purpose of InsuranceLink is to help us identify incorrect information and fraudulent claims and, therefore, to protect customers. Under data protection legislation you have a right to know what information about you and your previous claims is held on InsuranceLink. If you wish to exercise this right then please contact us at the address below.

We will also add details of your policy to the Motor Third Party Liability Database maintained by the Motor Insurers Bureau of Ireland (MIBI). MIBI will make this information available to the Minister for Transport, Tourism and Sport and An Garda Síochána for the purposes of section 78A of the Road Traffic Act 1961 (as amended). MIBI may also use this information to:

1. comply with its own legal obligations (e.g. to provide information to members of the public who were involved in an accident with an unidentified driver pursuant to regulation 5(5) of SI 651/2003 (as amended)); and
2. for the performance of its obligations pursuant to the agreement with the Minister for Transport dated 29 January 2009 (as amended from time to time) which was entered into to provide compensation to individuals involved in accidents with uninsured drivers.

More details can be found on the MIBI data protection webpage:
<https://www.mibi.ie/data-protection.785.html>

Finally, where you have consented to our doing so, we may share information that you provide to companies within the Group and with other companies that we establish commercial links with so we and they may contact you (by email, SMS, telephone or other appropriate means) in order to tell you about carefully selected products, services or offers that we believe will be of interest to you.

Data Retention

The time periods for which we retain your Data depend on the purposes for which we use it. We will keep your Data for no longer than is required or legally permitted. Please see our Data Retention Policy at www.zurich.ie/privacy-policy.

Automated Decision Making and Profiling

You have a right not to be subjected to decisions based solely on automated processing, including profiling, which produce legal effects concerning you or similarly significantly affects you other than where the decision is:

1. Necessary for entering into a contract, or for performing a contract with you (e.g. your policy of insurance);
2. Based on your explicit consent – which you may withdraw at any time; or

3. Is authorized by EU or Member State law.

Where we base a decision on solely automated decision-making, you will always be entitled to have a person review the decision so that you can contest it and put your point of view and circumstances forward.

Data subject rights

You have the following rights in relation to your Data which is held by us:

1. To ask for details of your Data held by us.
2. To ask for a copy of your Data.
3. To have any inaccurate or misleading Data rectified.
4. To have your Data erased.
5. To restrict the processing of your Data in certain circumstances.
6. To object to the processing of your Data.
7. To transfer your Data to a third party.
8. A right not to be subject to automated decision making.
9. The right to receive notification of a Data breach.
10. Where processing is based on consent, the right to withdraw such consent.
11. The right to lodge a complaint to the Data Protection Commission.

However, these rights may not be exercised in certain circumstances, such as when the processing of your Data is necessary to comply with a legal obligation or for the exercise or defence of legal claims. If you wish to exercise any of your rights in this regard a request must be submitted in writing to our Data Protection Officer (see contact details below). In order to protect your privacy, you may be asked to provide suitable proof of identification before we can process your request.

Privacy Policy

Please note that this Data Protection section is not a standalone section. It contains a brief description of the information you need to understand how your Data is used by us and should be reviewed in conjunction with our Privacy Policy which is available online at www.zurich.ie/privacy-policy.

If you have any questions about your Data, you can contact our Data Protection Officer, using the contact details below.

- **Zurich Customer Services on 053 915 7775**
- **dataprotectionofficer@zurich.ie**
- **Data Protection Officer, Zurich Insurance Europe AG, FREEPOST, PO Box 78, Wexford, Ireland**

Customer Information

Law Applicable to this Contract

The Insurer with which your contract is concluded is Zurich Insurance Europe AG which is established in Ireland. Under the relevant European and Irish Legal Provisions, the parties to this contract of insurance are free to choose the law applicable to the contract. This contract is governed by Irish Law.

Zurich Insurance Europe AG

PO Box 78, Wexford, Ireland.

Telephone: 01 667 0666 Fax: 01 667 0644

Website: www.zurich.ie

Zurich Insurance Europe AG is authorised by the Federal Financial Supervisory Authority (BaFin) in Germany and is regulated by the Central Bank of Ireland for conduct of business rules.

Zurich Insurance Europe AG is registered in Frankfurt, Germany (registration number pending) with its registered seat at Platz der Einheit 2, 60327, Frankfurt A.M.

Registered in Ireland as a branch (registration number pending) with registered branch office at Zurich House, Frascati Road, Blackrock, Co. Dublin, A94X9Y3.